Empowering Safer Play

Mobile games

As at 11 November 2025

Steps you can take if you need a break

It's important to keep your health and happiness in mind. If you have concerns about the amount of time spent on our games, mobile apps or internet sites, we encourage you to contact our Customer Support team via our games..

Monitoring the Time You Spend Playing Games

Mobile devices now allow users to monitor the amount of time they spend in apps and to set time limits for app use. This includes Product Madness and Big Fish Games.

- On your Apple device you can use Screen Time to view time spent on your device, schedule time away from the screen, and set time limits for app use. See this link:
  https://support.apple.com/en-us/108806

- On your Android device you can use Digital Wellbeing to view how you use each app and set a limit on how much time you spend in an app each day. See this link:
  https://support.google.com/android/answer/9346420?hl=en

- You might also check out third-party apps that can block apps for a set period.

Disabling Your Product Madness or Big Fish Games Account

Additionally, Product Madness and Big Fish Games can disable your account and make it inaccessible for a minimum of 1 year or for a longer period. Please contact our friendly Customer Support team via our games if you have concerns about the amount of time you are spending on our games, and are interested in blocking your account.

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